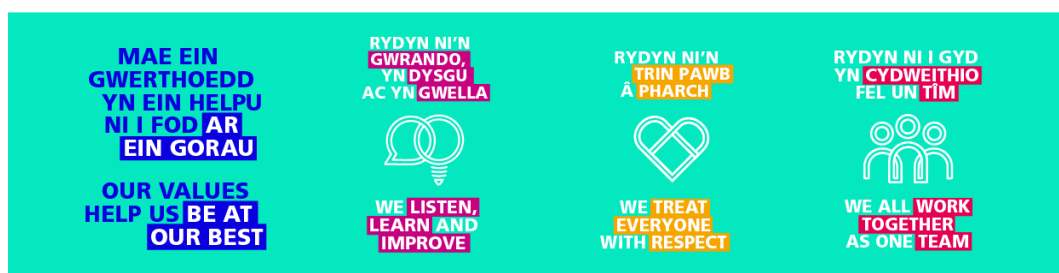


JOB DETAILS:

Job Title	Community Staff Nurse
Pay Band	5
Hours of Work and Nature of Contract	37.5 hours
Division/Directorate	Primary Care & Localities
Department	District Nursing
Base	East Network Glanrhyd Hospital

ORGANISATIONAL ARRANGEMENTS:

Managerially Accountable to:	Head of Nursing
Reports to: Name Line Manager	District Nurse Team Leader
Professionally Responsible to:	Senior Nurse (District Nursing)



Our values and behaviours are fundamental to the way we do things at Cwm Taf Morgannwg University Health Board. They are everything we stand for and aspire to. That includes the way we behave, how we perform our roles and the way we recruit new talent. We look forward to exploring how your values align with ours. This is how we work:

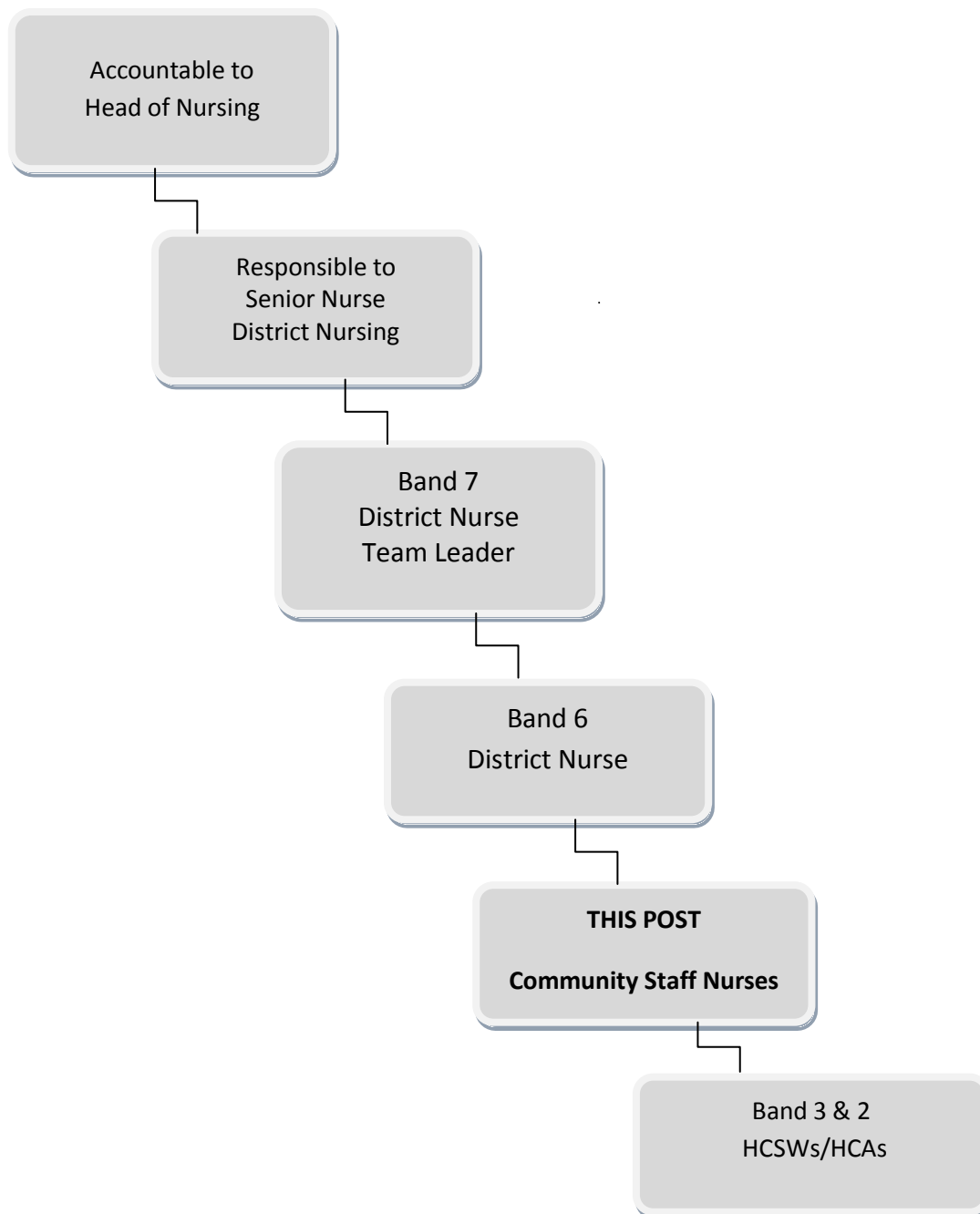
We listen, learn and improve
We treat everyone with respect
We all work together as one team

To find out more about our values, visit: [https://cwmtafmorgannwg.wales/we-are-cwm-
taf-morgannwg/](https://cwmtafmorgannwg.wales/we-are-cwm-
taf-morgannwg/)

Job Summary/Job Purpose:

The Community Staff Nurse is responsible for the delivery of prescribed nursing care to patients with the out of hours district nursing team. This would include the holistic assessment of patient care needs and the development, implementation and evaluation of evidence based care. The post holder will be autonomous in their clinical practice while acknowledging their limitations and actively seek advice as necessary.

Organisational Chart



DUTIES/RESPONSIBILITIES

Principal Duties

The post holder will be responsible for providing support to the District Nursing Team in the over night management of multidisciplinary/multi-agency packages of scheduled and unscheduled care for patients with multiple, complex and palliative care needs. This will ensure that an efficient and effective service is delivered to the practice population.

The post holder will be responsible for prioritising their own delegated home visits according to the patients' clinical need and geographical location.

Skills and Responsibilities

The post holder must be a Registered Nurse and provide evidence of both continuing professional development and completion of Core Skills Training.

As a Registered Nurse the post-holder is personally accountable for their actions and omissions in clinical practice.

Critically appraise research and other relevant literature to influence best clinical practice.

Demonstrate autonomy and critical decision making in relation to responsibilities of the role.

The Community Staff Nurse must recognise and work within the limits of their competence actively seeking the appropriate skills for self as well as all members of the nursing team. This will ensure that knowledge and skills acquired are evidence-based and proficient to provide a safe and effective level of practice to enable patients with complex needs to be discharged safely into the community setting.

To provide evidence-based, highly skilled nursing care encompassing a broad range of clinical interventions to all adult patients including the transitional cohort where necessary. The anticipated outcome in all cases will be a promotion of quality of life and end-of-life care, maximising independence and minimising the effects of debilitating conditions.

Liaise with GPs and/or other colleagues to review patients in line with advanced care directives and completion of a DNAR (do not attempt resuscitation).

Recognise triggers of deterioration/increased need of patients, informing the District Nurse/Team Leader of the possible need to commence the Continuing Healthcare/NHS Funded Nursing Care assessment process.

Contribute to the nursing assessment for Continuing Health Care/NHS Funded Nursing Care of patients with complex needs to assist with the preparation of electronic care plans and Decision Support Tools as required by the District Nurse/ Team Leader.

Demonstrate excellent communication and negotiation skills in situations which may be highly sensitive and emotive. All communication will be underpinned by the principles of data protection, dignity and confidentiality.

Adopt and promote the highest level of verbal, non-verbal, written and electronic communication skills. Be open and honest, act with integrity and uphold the reputation of the profession as directed by the Nursing Midwifery Council (NMC, 2015).

Contribute to open discussion with statutory and voluntary agencies and all members of the wider multi-disciplinary team reporting to District Nurse and/or Team Leader as appropriate.

As delegated by the Team Leader, source patients/relatives/carers' views and feedback on their experience of District Nursing Services in order to influence and inform future service provision.

Communicate complex and highly sensitive information to staff, patients and others as required.

Ensure effective communication to support continuity of care on transfer between hospital, community, residential and nursing care settings and vice versa.

To attend meetings as required and ensure that information is fed back to the District Nurse/Team Leader.

Demonstrate working knowledge of incident reporting, risk management, safeguarding, concerns and wider governance related issues with completion of the relevant documents as required.

Be able to recognise actual and potential risks to patient safety ensuring the completion of relevant documentation, reporting to the District Nurse/ Team Leader as appropriate.

Have the knowledge and skills to recognise safeguarding issues and have the ability to initiate the formal safeguarding process taking into account the Deprivation of Liberty Safeguards and Mental Capacity Act requirements.

Be able to identify and assist with the management of risk and exposure to hostile environments.

In conjunction with the multi-disciplinary team, plan and implement programmes which promote and protect health, for example, immunisation, chronic disease management and health promotion.

Be able to identify opportunities for health promotion for families at home, in residential and clinic settings contributing to public health initiatives.

Advise, encourage and motivate patient's and their families to develop strategies to manage their own health.

Have the necessary dexterity to manipulate and manage intricate procedures, for example chest drains, complex dressings and other procedures. Other clinical interventions range from screening activities to complex interventions i.e. calculating drug doses on multiple medications for infusions; caring for central and mid lines, and administering cytotoxic drugs.

Be physically able to undertake activities that require fine dexterity eg. keyboard skills, computer skills/IT literacy and some specialised aspects of wound care etc.

The Community Staff Nurse is responsible for ensuring that all patients/carers/relatives are treated with respect and dignity. The post holder will act as an advocate for those in their care particularly those who lack capacity or the ability to consent and are deemed vulnerable. There may be a requirement to seek advice from the wider disciplinary team.

To contribute to the implementation and audit of policies, guidelines and procedures ensuring practice is evidence-based and patient centred.

Assist the District Nurse/ Team Leader with the implementation of all University Health Board's policies/guidelines and procedures within the Nursing Team.

Will assess patients' need for relevant equipment to assist with their care, completion of requisitions ensuring that regular reviews are undertaken and equipment is upgraded or downgraded to meet the changing clinical need of the patients on the caseload.

Ensure the cost effective requisition of stores/ONPOS whilst maintaining minimum and maximum stock levels.

To ensure personal development and education and the maintenance of own expertise by attending relevant study days, courses and undertaking self directed learning.

Assist with the delivery of a comprehensive induction programme for new staff members.

Ensure personal responsibility to prepare and contribute to their Personal Development Reviews (PDR) and relevant development/individual training requirements in line with NMC Revalidation and Pay Progression requirements.

Responsible for providing a suitable learning environment for both pre and post registration nurses and actively participate in their mentorship to develop their competence and confidence.

Contribute to the promotion of team morale, recognising and preventing conflict within the team by adopting an open and honest approach in order to seek resolve.

To identify and provide learning opportunities for patients/relatives/carers providing instruction and demonstration of nursing interventions as appropriate.

Ensure the use of electronic mobile devices to improve efficacy and patient care/safety.

Demonstrate a working knowledge and understanding of all relevant software programs eg. Adastra, Myrddin, WCP, Vision, ESR.

To maintain accurate patient records, both written and electronic, in accordance with NMC guidelines and Health Board Policy having regard to information governance, confidentiality and safekeeping.

To input statistical information by electronically recording daily activity, ensuring each contact/activity is recorded in real time.

Take ownership of learning needs in relation to all aspects of information technology related to the role.

Maintain own ESR record in a timely manner.

Will participate in research and development projects within the clinical field, embracing opportunities to develop knowledge by undertaking further study whilst sharing initiatives with others.

Effort & Environment

The post holder will be required to exert frequent, moderate, physical effort, including bending, stooping and kneeling eg. when undertaking specific treatments and interventions.

The post holder will be required to transport an electronic mobile device, nursing bag, equipment and supplies as necessary to the role.

Adopt a safe system of work by utilising Safer Handling Guidelines in relation to using a mobile device within the patients' home.

There is a frequent requirement for concentration eg. administering complex medication regimes and driving under stressful conditions. There is a frequent requirement for concentration when using a mobile device.

The post holder may be frequently interrupted and may be called upon at short notice to deal with and manage an untoward incident.

The post holder will experience frequent exposure to distressing emotional circumstances from a patient and staff perspective and will be required to demonstrate their ability in managing complex or stressful situations eg. caring for bereaved relatives and dealing with safeguarding issues.

The post holder will be frequently and unavoidably exposed to unpleasant working conditions eg. contact with bodily fluids; visiting patients in unkempt housing; travelling during extreme and inclement weather including snow, icy conditions and excess heat.

The post includes regular use of display screen equipment and an electronic mobile device, often in environments that are ergonomically challenging.

Some properties are isolated with restricted access and there will be a requirement to exercise caution when visiting.

A working knowledge of The Lone Worker Policy and Risk Assessment processes is essential.

PERSON SPECIFICATION

ATTRIBUTES	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Qualifications and/or Knowledge	Registered Nurse. Evidence of continuing professional development.	Working towards Diploma/Degree/Masters qualification in CHS [District Nursing] Specialist Practitioner DN. Working towards Supplementary Nurse Prescriber qualification. Mentorship qualification.	Certificates. Application Form.
Experience	Experience in a wide range of clinical skills.	Competence and confidence in a wide range of clinical skills including palliative care, chronic disease management and wound management.	Application Form. Interview. References.
Aptitude and Abilities Skills	A high level of interpersonal and communication skills. Ability to engage members of the public. Ability to work independently and as part of a team. Standard keyboard skills and IT literacy.	Local knowledge of statutory and voluntary services.	Application Form. Interview. References.
Personal Qualities	Ability to diffuse difficult/threatening situations. Ability to deal with complex/stressful situations. Able to work in a multi-disciplinary/multi-agency arena.	The ability to speak or learn Welsh to a satisfactory level.	Interview. References.

	Excellent organisational skills.		
Circumstances	Flexible to meet service needs.		Application Form. Interview. Occupational Health Questionnaire.
Other	Post is community base, therefore access to a vehicle to travel throughout the locality in a timely manner is essential. Satisfactory DBS check.		

GENERAL REQUIREMENTS

- **Values:** All employees of the Health Board are required to demonstrate and embed the Values and Behaviour Statements in order for them to become an integral part of the post holder's working life and to embed the principles into the culture of the organisation.
- **Registered Health Professional:** All employees who are required to register with a professional body, to enable them to practice within their profession, are required to comply with their code of conduct and requirements of their professional registration.
- **Healthcare Support Workers:** Healthcare Support Workers make a valuable and important contribution to the delivery of high quality healthcare. The national Code of Conduct for NHS Wales describes the standards of conduct, behaviour and attitude required of all Healthcare Support Workers employed within NHS Wales. Health Care Support Workers are responsible, and have a duty of care, to ensure their conduct does not fall below the standards detailed in the Code and that no act or omission on their part harms the safety and wellbeing of service users and the public, whilst in their care.
- **Competence:** At no time should the post holder work outside their defined level of competence. If there are concerns regarding this, the post holder should immediately discuss them with their Manager/Supervisor. Employees have a responsibility to inform their Manager/Supervisor if they doubt their own competence to perform a duty.
- **Learning and Development:** All staff must undertake induction/orientation programmes at Corporate and Departmental level and must ensure that any statutory/mandatory training requirements are current and up to date. Where considered appropriate, staff are required to demonstrate evidence of continuing professional development.
- **Performance Appraisal:** We are committed to developing our staff and you are responsible for participating in an Annual Performance Development Review of the post.
- **Health & Safety:** All employees of the organisation have a statutory duty of care for their own personal safety and that of others who may be affected by their acts or omissions. The post holder is required to co-operate with management to enable the organisation to meet its own legal duties and to report any hazardous situations or defective equipment. The post holder must adhere to the organisation's Risk Management, Health and Safety and associate policies.
- **Risk Management:** It is a standard element of the role and responsibility of all staff of the organisation that they fulfil a proactive role towards the management of risk in all of their actions. This entails the risk assessment of all situations, the taking of appropriate actions and reporting of all incidents, near misses and hazards.
- **Records Management:** As an employee of this organisation, the post holder is legally responsible for all records that they gather, create or use as part of their work within the organisation (including patient health, staff health or injury, financial, personal and administrative), whether paper based or on computer. All such records are considered public records and the post holder has a legal duty of confidence to service users (even after an employee has left the organisation). The post holder should consult their manager if they have any doubt as to the correct management of records with which they work.
- **Welsh Language:** In line with Welsh Language legislation and in compliance with the Welsh Standards, the health board must actively seek to employ staff with Welsh language skills to meet the needs of the Welsh

speaking public. Please click [here](#) to assess whether a post requires staff to speak Welsh. Alternatively, prospective employees should be encouraged to learn Welsh to a satisfactory level if Welsh skills are deemed necessary to the job requirements. For further information on Welsh language skills requirements, please contact the health board's [Welsh Language Unit](#).

- **Confidentiality of Information:** The post holder must at all times be aware of the importance of maintaining confidentiality and security of information gained during the course of their duties. This will in many cases include access to personal information relating to service users. The post holder must treat all information, whether corporate, staff or patient information, in a discreet and confidential manner in accordance with the provisions of the Data Protection Act 1998 and Organisational Policy. Any breach of such confidentiality is considered a serious disciplinary offence, which is liable to dismissal and / or prosecution under current statutory legislation (Data Protection Act) and the HB Disciplinary Policy.
- **Equality and Human Rights:** The Public Sector Equality Duty in Wales places a positive duty on the HB to promote equality for people with protected characteristics, both as an employer and as a provider of public services. There are nine protected characteristics: age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief; sex and sexual orientation. The HB is committed to ensuring that no job applicant or employee receives less favourable treatment of any of the above grounds. To this end, the organisation has an Equality Policy and it is for each employee to contribute to its success.
- **Dignity at Work:** The organisation condemns all forms of bullying and harassment and is actively seeking to promote a workplace where employees are treated fairly and with dignity and respect without bias. All staff are requested to report any form of bullying and harassment to their Line Manager or to any Director of the organisation. Any inappropriate behaviour inside the workplace will not be tolerated and will be treated as a serious matter under the HB/Trust Disciplinary Policy.
- **Safeguarding Children and Vulnerable Adults:** The organisation is committed to safeguarding children and vulnerable adults. All staff must therefore attend Safeguarding Children training and be aware of their responsibility under the Adult Protection Policy.
- **Infection Control:** The organisation is committed to meet its obligations to minimise infections. All staff are responsible for protecting and safeguarding patients, service users, visitors and employees against the risk of acquiring healthcare associated infections. This responsibility includes being aware of the content of and consistently observing Health Board Infection Prevention & Control Policies and Procedures.
- **DBS Disclosure Check:** In this role you will have * direct / indirect contact with* patients / service users / children / vulnerable adults in the course of your normal duties. You will therefore be required to apply for a Criminal Record Bureau *Standard / Enhance Disclosure Check as part of the Trust's pre-employment check procedure. *Delete as appropriate. The post holder does not require a DBS Disclosure Check. *Delete as appropriate.
- **No Smoking:** To give all patients, visitors and staff the best chance to be healthy, all Health Board sites, including buildings and grounds, are smoke free.
- **Flexibility Statement:** The duties of the post are outlined in this Job Description and Person Specification and may be changed by mutual agreement from time to time.

Signed: (Post Holder) _____ Date: _____

Signed: (Directorate Manager) _____ Date: _____

Signed: (Divisional Manager) _____ Date: _____

Date Job Description compiled: _____

Date for Review: _____