



## Job description and specification



Community Clinician with an interest  
in Long Term Conditions

Band 5



## JOB DESCRIPTION

**JOB TITLE:** Community Clinician with an interest in LTC

**BAND:** 5

**RESPONSIBLE TO:** Senior

Clinician

### KEY RELATIONSHIPS:

Internal	External
Own Team Line Manager BHR Long Term Condition Services Operational Lead Specialist Nurses Allied Health Professionals	GP Collaborative Care Social Services Acute Hospital Voluntary Services

### CONTROLS ASSURANCE STATEMENT:

The purpose of this job description is to outline the level of responsibility and accountability of this post. This will ensure that all work undertaken by our staff is clearly identified and carried out under clear lines of accountability.

#### Aim of the role:

The post holder will be expected to support their team, department and organisation to achieve the Trust's Values in their day to day work. These are the 5P's:

- Putting people first
- Prioritising quality
- Being progressive, innovative and continually improve
- Being professional and honest
- Promoting what is possible – independence, opportunity and choice

The post holder will be a Registered Clinician who will work within the service area under the line management of the Senior Clinician. The post holder will have delegated responsibility for a caseload in the absence of the Senior Clinician and other senior staff members. The post holder will have a responsibility to carry out specific care for patients, families/ carers. The post holder will work in partnership with the Multi-Disciplinary Team, and other agencies, to ensure that



excellent standards of care are provided.



## **Key Responsibilities:**

1. Provide care to Long Term Conditions (LTC) patients as delegated by the Senior Clinician. Evaluate care plans and assess on-going needs within own level of competency.
2. Observe, record and report all changes to other members of the team within twenty-four hours.
3. Awareness of current evidence based approaches to patient care and demonstrates this in practice.
4. Work in partnership with the patient to achieve optimum levels of self-care as agreed on the care plan.
5. Document changes accordingly on the care plan which are dependent upon competencies in agreement with the Senior Clinician.
6. Demonstrate, teach and supervise the care that families can safely undertake, advising as necessary in line with own competency.
7. Advise the family on prevention of illness and accidents within own level of competency.
8. Under the guidance of the Senior Clinician assess the need for service aids and equipment and to ensure that those provided are used appropriately and safely.
9. Ensure that the service aids and equipment are used in accordance with manufacturer's guidelines and to notify all known hazards to appropriate personnel.
10. Report to the Senior Clinician any deficiency in the provision of service aids and equipment.
11. Maintain accurate records in accordance with NMC/HCPC and Trust policy.

## **Leadership**

1. Manage own workload as part of the team.
2. Report all untoward incidents and assist with the development and implementation of appropriate action plans.
3. Meet with team members on a regular basis to discuss, report and evaluate patient care.
4. Attend relevant meetings to support the team and service.
5. Develop an understanding of Government Agendas.

## **Clinical Skills**

1. To act as a registered practitioner who is legally and professionally accountable for own actions guided by the professional code of conduct and Trust guidelines and protocols.
2. Current Effective Status on the Nursing and Midwifery Council (NMC) – Registered Nurse (RN12) or HCPC Register.
3. Communicate changes to a Senior Clinician on a daily basis in order to aid care planning.
4. Manage own workload as part of the team.
5. Meet with team members on a regular basis to discuss report and evaluate patient care.
6. To develop own levels of knowledge and understanding in the management of Long Term Conditions
7. To develop own clinical skills in Long Term Conditions through Continuous Professional Development, reading and shadowing senior clinicians



## **Computer/Administration**

1. Ensure statistical returns are completed within agreed times scale by self and others.
2. Support the implementation of appropriate operational frameworks and objectives as agreed by the team and service or the professional forum.
3. Participate in service redesign and development.
4. Contribute to the development and review of guidelines of the service.
5. Contribute to audit programmes and support the application of findings.
6. Maintain up to date knowledge of services available.
7. Participate in research projects and health surveillance programmes.

## **Communication**

1. Liaise with other Health Care Professionals, Statutory and/or Voluntary Agencies.
2. Work closely with relevant professionals identifying health needs of the practice population, and support the development of services in response to those needs.
3. Participate in team, Locality and Trust initiatives as required and promote the strategic aims and objectives of the Service, Nursing strategy and other relevant modernisation agendas.
4. Attend relevant education and training in relation to relevant long term conditions.

## **Training**

1. Attend relevant education and training programmes to maintain professional development and meet NMC/HCPC and Trust requirements.
2. Reflect on practice regularly and plan professional development in order to achieve growth and development. Access Clinical supervision to enhance reflection on practice.

## **Specific Tasks directly related to the post:**

1. Delivering self-management strategies for long term conditions.
2. Review of clinical symptoms and changing of clinical management plans.
3. Undertake home visits or clinic reviews as necessary.





## **Additional Information**

### **Health & Safety**

Employees must be aware of the responsibilities placed upon them under the Health & Safety at Work Act (1974) and subsequently published regulations to ensure that the Trust's Health and Safety policies and procedures are complied with to maintain a safe working environment for patients, visitors and employees.

### **Infection Control**

Each staff member has a duty to take personal responsibility for the prevention and control of infection, in accordance with Trust Infection Prevention and Control Policies, which reflect the statutory requirements of the Health Act 2006 – Code of Practice for the Prevention and Control of Healthcare Associated Infection. They must attend mandatory training in Infection Control and be compliant with all measures required by the Trust to reduce HCAs.

### **Risk Management**

You will be responsible for adopting the Risk Management Culture and ensuring that you identify and assess all risks to your systems, processes and environment and report such risks for inclusion within the Trust Risk Register. You will also attend mandatory and statutory training, report all incidents/accidents including near misses and report unsafe occurrences as laid down within the Trust Incidents

### **Safeguarding Children and vulnerable adults**

North East London NHS Foundation Trust (NELFT) is committed to safeguarding and promoting the welfare of children and adults and to protecting them from the risks of harm. The Trust recognises its responsibility to ensure that safe working conditions and systems are in place for staff working with children, adults and families in their care. Staff are required to comply with Trust policies on Safeguarding.

### **Standards of Business Conduct & Conflict of Interest**

The NHS Code of Conduct and Standards of Business conduct for NHS Staff require all employees to declare all situations where you or a close relative or associate has a controlling interests in a business [such as a private company, public organisation or other NHS or voluntary organisation] or in any activity which may compete for any NHS contracts to supply goods or services to the Trust. All such interests must be declared in the Trust's register of interests either on appointment or when such interests are gained.

As an employee you are required to make yourself aware of and adhere to the Trust's governance policies, such as Standing Orders and Standing Financial Instructions.

### **Sustainability**

All staff has a responsibility for delivering high quality healthcare in a low carbon environment, where energy is used wisely and not wasted. It is the responsibility of all staff to minimise the Trust's environmental impact by recycling where possible, switching off lights, computers, monitors and equipment when not in use, minimising water usage and reporting faults promptly.



## **Smoking Policy**

It is the Trust's policy to promote health. Smoking, therefore, is actively discouraged. It is illegal within the Trust buildings and vehicles.

## **Codes of Conduct**

North East London NHS Foundation Trust (NELFT) requires the highest standards of personal and professional conduct from all of its employees. All employees must comply with the Code of Professional Conduct appropriate to their professional governing body.

As an NHS employee, you are required to observe the following principles:

- Make the care and safety of patients my first concern and act to protect them from risk;
- Respect the public, patients, relatives, carers, NHS staff and partners in other agencies;
- Be honest and act with integrity;
- Accept responsibility for my own work and the proper performance of the people I manage;
- Show my commitment to working as a team member or working with all my colleagues in the NHS and the wider community;
- Take responsibility for my own and continuous learning and development

## **Data Protection**

Personal data is protected under the Data Protection Act (1999) and the post holder will ensure that it is securely held and that the requirements of the Act are followed. It is the responsibility of all staff whose jobs require them to record information in Trust Computer systems (e. g. RIO and ESR) to ensure that the data entered into these systems is of high data quality and that information is recorded correctly and in a timely manner. Failure to adhere to this requirement could be considered a disciplinary matter

## **Information Security and Confidentiality**

All employees are required to observe the strictest confidence with regard to any patient/client information that they may have access to, or accidentally gain knowledge of, in the course of their duties.

All employees are required to observe the strictest confidence regarding any information relating to the work of the Trust and its employees.

You are required not to disclose any confidential information either during or after your employment with the Trust, other than in accordance with the relevant professional codes.

All person identifiable information must be held in the strictest confidence and should be disclosed only to authorised people in accordance with NHS Confidentiality Guidelines [Caldicott] and the Data Protection Act 1998 unless explicit written consent has been given by the person identified, or where information sharing protocols exist.

Failure to comply with these regulations whilst in the employment of the Trust could result in action being taken under the Trust Disciplinary Policy and Procedure.



## Equality and Diversity

North East London NHS Foundation Trust (NELFT) is committed to the implementation of the Equality and Diversity at Workplace policy which ensures equal opportunities for all. NELFT is also committed to embracing diversity and eliminating discrimination in both its role as an employer and as a provider of services. It aims to create a culture that respects and values each other's differences, promotes dignity, equality and diversity and encourages individuals to develop and maximise their potential. The Trust will ensure that it provides equal and fairness for all, and not to discriminate on the grounds of gender, marital status, race/ethnicity, disability, sexual orientation, religion, transgender or gender reassignment status, age, marriage or civil partnership/same sex marriage, and because of you being pregnant or being on maternity/paternity leave. All staff are required to observe this policy in their behaviour to employees and patients/service users.

### Key Performance Indicators (KPI)

Each individual and service will be set KPIs and achievement against these will be regularly reviewed. Performance against individual and service KPI's will be routinely monitored by your manager.

### Review of this Job Description

This job description is intended as an outline of the general areas of activity and will be amended in the light of the changing needs of the organisation. To be reviewed in conjunction with the post holder.

### Other Duties

There may be a requirement to undertake other duties as may reasonably be required to support the Trust. These may be based at other Trust managed locations.

### For HR Use Only:

**Date of template:** 1 January 2015

**Version:** 1

### For Manager Use Only:

**Date last reviewed:** 23 October 2014

**Date to be reviewed:** Insert date job description to be reviewed by manager

**Signed:** ..... **Dated:** .....  
**(Manager)**

**Signed:** ..... **Dated:**.....  
**(Employee)**





## Person Specification

	Essential	Desirable	Measurement
<b>Demonstration of Trust Values</b>			
Putting people first	✓		Application Form Interview Assessment
Prioritising quality	✓		Application Form Interview Assessment
Being progressive, innovative and continually improve	✓		Application Form Interview Assessment
Being professional and honest	✓		Application Form Interview Assessment
Promoting what is possible, independence, opportunity and choice	✓		Application Form Interview Assessment
<b>Qualifications</b>			
NVQ level 2 or equivalent standard of literacy and numeracy	✓		Application Form Assessment
Registered clinician on either the NMC or HCPC register	✓		Application Form Interview
Evidence of other post registration education and training		✓	Application Form Interview
Evidence of personal development	✓		Application Form Interview
Completed study at Diploma/Degree level		✓	Application Form Interview Assessment
Independent Prescriber		✓	Application Form Interview Assessment
<b>Experience</b>			
Relevant experience of working as a community nurse		✓	Application Form Interview Assessment
Commitment to working as part of a multi-disciplinary team	✓		Application Form Interview Assessment
Able to deliver core service requirement	✓		Application Form Interview Assessment
<b>Knowledge</b>			
An awareness of NHS Plan, and clinical governance priorities	✓		Application Form Interview Assessment



Key issues in service area	✓		Application Form Interview Assessment
Good understanding of Clinical Governance	✓		Application Form Interview Assessment
Knowledge of services provided by other agencies	✓		Application Form Interview Assessment
Knowledge of health promotion approach	✓		Application Form Interview Assessment
Knowledge of research methodology		✓	Interview Assessment
Understanding of and ability to carry out audit		✓	Interview Assessment
Knowledge of guideline development		✓	Interview Assessment
<b>Skills</b>			
Basic awareness of IT and IT skills	✓		Application Form Interview Assessment
Good interpersonal and organisation skills	✓		Interview Assessment
Time management skills	✓		Interview Assessment
Excellent verbal and written communication skills	✓		Application Form Interview Assessment
Ability to innovate and motivate		✓	Interview Assessment
Ability to manage work as a team member		✓	Interview Assessment
Ability to undertake mentorship/preceptorship	✓		Interview Assessment
Value service users as partners in health care provision	✓		Interview Assessment
Commitment to the provision of high quality care	✓		Interview Assessment
Commitment to the future development of the service	✓		Interview Assessment
<b>Other</b>			
To be aware and demonstrate the Trust Values	✓		Application Form Interview Assessment
To be able to travel efficiently throughout the area	✓		Application Form Interview

