



# Job description and specification





Highly Specialist Speech and Language Therapist Band 7













# JOB DESCRIPTION

JOB TITLE: Highly Specialist Speech and Language

**Therapist** 

BAND: 7

RESPONSIBLE TO: Professional Lead Speech and Language Therapy

# **KEY RELATIONSHIPS:**

| Internal E  | External   |
|---|--|
| Line Manager Staff within Children's Integrated Therapy teams Children's Speech and Language Properties of the Children's Staff All NELFT staff, including those in non-clinical roles, plus Health Visitors, V | Children and their families/Carers Education school staff Specialist Teachers and Educational Psychology colleagues in Essex and Thurrock Social Care Services Voluntary Agencies GP's |

## CONTROLS ASSURANCE STATEMENT:

The purpose of this job description is to outline the level of responsibility and accountability of this post. This will ensure that all work undertaken by our staff is clearly identified and carried out under clear lines of accountability.

# Aim of the role:

The post holder will be expected to support their team, department and organisation to achieve the Trust's Values in their day to day work. These are the 5P's:

- Putting people first
- Prioritising quality
- Being progressive, innovative and continually improve
- Being professional and honest
- Promoting what is possible independence, opportunity and choice

The post holder will achieve this by working as a member of the team of Speech and Language Therapists working across primary care in Basildon, Thurrock and Brentwood. The post holder will work as part of the speech and language therapy team in various settings and will independently manage a caseload of clients with moderate/complex/profound communication needs – this will mainly comprise children having a diagnosis of Autistic Spectrum Disorder or



who have significant Social Communication Difficulties. The post holder will provide highly specialist assessment, advice, therapy and training in close conjunction with families and other professionals working with the same client group. He/she will also have a role in supporting other therapists through training and second opinions to develop their skills in the specialist area.

## **Key Responsibilities:**

- To work autonomously as a highly specialist SLT within the community team, providing an effective service in Basildon, Brentwood and Thurrock for children who have a diagnosis of Autistic Spectrum Disorder or Social Communication Difficulties in a range of settings and environments. This includes clients with/without an Education, Health and Care Plan (EHCP)
- 2. To have an overview of the caseload and staff at clinics in the designated area for service development for waiting list management
- 3. To provide an advanced standard of assessment, clinical diagnosis, treatment and management of communication difficulties in children.
- 4. To evaluate outcomes of assessments and to provide advice and disseminate information accordingly to parents and other professionals as appropriate.
- Devise and deliver appropriate highly specialist intervention/care plans/enhanced models of SLT for clients with complex communication needs and provide suitable and timely support.
- 6. Work as part of the integrated therapies team ensuring the delivery of joined up care plans.
- 7. To provide specialist training for other professionals within the area of communication development and difficulties. To assist in the development of skills relating to this area to colleagues including SLTs, SLTAs, speech & language therapy students, teaching assistants, SENCos and early years' staff.
- 8. To provide supervision, advice and second opinions to more junior colleagues.
- 9. To work collaboratively with family/carers and all agencies involved with the child's care, encompassing all public and private sectors to enable the provision of the highest standard of care to maximize the child's level of function in accordance with Trust and Government recommendations..

## Leadership

- 1. To take the delegated lead on the development of team objectives or projects in liaison with peers and provide input into service redesign projects.
- 2. To develop care protocols for specific clinical issues and to develop care protocols/packages relating to specialist area in liaison with Clinical Lead and operational Manager to improve patient care.
- 3. To advise line manager on issues of service delivery including shortfall, service pressures
  - 4. Allocate duties and supervise therapy assistants and volunteers.
  - 5. Support the induction of new team members.
  - 6. Provide mentoring, advice and support to assistants and volunteers.
- 7. Offer Speech Language Therapy student placements and explain the role of Speech and Language Therapists to visitors, students and volunteers.
  - 8. Support Clinical Governance/audit projects within the local service

#### **Clinical Skills**

1. To provide a high quality Speech and Language Therapy service to children – mainly



- those with Autistic Spectrum Disorders or Social Communication Difficulties in a range of settings such as special schools and early years settings
- 2. Following assessment, and utilising highly specialist knowledge and skills, design and develop evidence based treatment and management programmes to be implemented within the multi-disciplinary teams and the client's family.
- 3. Make differential diagnosis on the basis of assessment evidence providing advice when appropriate.
- 4. Monitor auditory, visual and kinaesthetic aspects of communication and adapting and facilitate treatment programmes.
- 5. Develop appropriate assessments and treatment programmes and create appropriate resources for therapeutic intervention.
- 6. Adapt and facilitate treatment programmes and the use of augmentative communication systems according to client's perceived needs.
- 7. Maintain sensitivity at all times to the emotional needs of clients/carers when imparting complex/distressing information regarding the nature of the client's difficulties and the impact on individuals and their families.
- 8. Work closely with clients, carers and families, agreeing decision making relevant to the patient/client management.
- 9. Maintain a high level of concentration in all aspects of patient care.
- 10. Responsible for establishing innovative practices in speech and language development through clinical leadership whilst ensuring optimum use of human and material resources.
- 11. Develop and maintain the skills and knowledge required of a highly specialist Speech and Language Therapist working with clients with a range of delays and disorders of speech language and communication
- 12. Provide clinical advice to staff in other services and the voluntary sector and offer second opinions to less experienced staff members.
- 13. Maintain up to date and accurate case clinical records notes in line with professional and Trust standards.
- 14. Share information with others as required, observing data protection guidelines.
- 15. Create appropriate resources for therapeutic intervention.
- 16. Manage and prioritise own workload.
- 17. Have a working knowledge of the principles of Clinical Governance and their application to professional practice.

## **Computer/Administration**

- 1. Monitor stock levels in own service.
- 2. Request new equipment as appropriate.
- 3. Responsible for the security, care and maintenance of equipment ensuring standards of infection control and safety are maintained.

#### Communication

- 1. Maintain excellent lines of communication with a range of other professionals involved in the clients care.
- 2. Communicate complex condition related information from assessment to clients, carers, families and members of the multi-disciplinary team.
- 3. Contribute to both uni-disciplinary and multi-disciplinary teams by discussing own and others' input around client needs ensuring a well co-ordinated care plan/service provision.



- 4. Work closely, and demonstrate empathy, with clients, carers and their families to agree decision making relevant to care management particularly where barriers to understanding exist.
- 5. Employ excellent written and verbal communication skills.
- 6. Demonstrate skills in motivating clients and/or carers to engage in the therapeutic process.
- 7. Develop negotiation skills in the management of conflict across a range of situations.
- 8. Deal with initial complaints sensitively, avoiding escalation where possible.
- 9. Form productive relationships with others who may be under stress and/or have challenging communication difficulties.
- 10. To lead and organise clinic team meetings and develop a programme to meet the team's CPD requirements

# **Training**

- 1. Demonstrate professional knowledge as evidenced by 1st degree level or qualification or equivalent.
- 2. Demonstrate the ability to reflect on practice with peers/clinical supervisor.
- 3. Maintain up to date HCPC and RCSLT registration.
- 4. Attend relevant training and development courses, meetings and special interest groups / clinical excellence groups required of a therapist in order to develop and maintain highly specialist skills and knowledge.
- 5. Keep up to date with new techniques and developments for the promotion and maintenance of good practice.
- 6. Work independently accessing clinical supervision and the appraisal process at predetermined intervals to promote and develop clinical skills, whilst ensuring that the objectives set reflect the Service and Trust plans.
- 7. Maintain an up-to-date portfolio of continuing professional development.
- 8. Participate in the development and delivery of training (formal and informal) to others
- 9. Develop the ability to reflect on and evaluate training provided.
- 10. Demonstrate knowledge of, and adhere to RCSLT Professional and Clinical and National and Local Clinical Guidelines.
- 11. Develop a working knowledge of relevant procedures including safeguarding children and vulnerable adults, and other legal frameworks.

#### **Additional Information**

## **Health & Safety**

Employees must be aware of the responsibilities placed upon them under the Health & Safety at Work Act (1974) and subsequently published regulations to ensure that the Trust's Health and Safety policies and procedures are complied with to maintain a safe working environment for patients, visitors and employees.

#### Infection Control

Each staff member has a duty to take personal responsibility for the prevention and control of infection, in accordance with Trust Infection Prevention and Control Policies, which reflect the statutory requirements of the Health Act 2006 – Code of Practice for the Prevention and Control of Healthcare Associated Infection. They must attend mandatory training in Infection Control and be compliant with all measures required by the Trust to reduce HCAIs.

## **Risk Management**

You will be responsible for adopting the Risk Management Culture and ensuring that you identify and assess all risks to your systems, processes and environment and report such risks for inclusion within the Trust Risk Register. You will also attend mandatory and statutory training, report all incidents/accidents including near misses and report unsafe occurrences as laid down within the Trust Incidents

# Safeguarding Children and vulnerable adults

North East London NHS Foundation Trust (NELFT) is committed to safeguarding and promoting the welfare of children and adults and to protecting them from the risks of harm. The Trust recognises its responsibility to ensure that safe working conditions and systems are in place for staff working with children, adults and families in their care. Staff are required to comply with Trust policies on Safeguarding.

#### Standards of Business Conduct & Conflict of Interest

The NHS Code of Conduct and Standards of Business conduct for NHS Staff require all employees to declare all situations where you or a close relative or associate has a controlling interests in a business [such as a private company, public organisation or other NHS or voluntary organisation] or in any activity which may compete for any NHS contracts to supply goods or services to the Trust. All such interests must be declared in the Trust's register of interests either on appointment or when such interests are gained.

As an employee you are required to make yourself aware of and adhere to the Trust's governance policies, such as Standing Orders and Standing Financial Instructions.

# Sustainability

All staff has a responsibility for delivering high quality healthcare in a low carbon environment, where energy is used wisely and not wasted. It is the responsibility of all staff to minimise the Trust's environmental impact by recycling where possible, switching off lights, computers, monitors and equipment when not in use, minimising water usage and reporting faults promptly.

#### **Smoking Policy**

It is the Trust's policy to promote health. Smoking, therefore, is actively discouraged. It is illegal within the Trust buildings and vehicles.

#### **Codes of Conduct**

North East London NHS Foundation Trust (NELFT) requires the highest standards of personal and professional conduct from all of its employees. All employees must comply with the Code of Professional Conduct appropriate to their professional governing body.

As an NHS employee, you are required to observe the following principles:

- Make the care and safety of patients my first concern and act to protect them from risk;
- Respect the public, patients, relatives, carers, NHS staff and partners in other agencies;
- Be honest and act with integrity;
- Accept responsibility for my own work and the proper performance of the people I manage;
- Show my commitment to working as a team member of working with all my colleagues in the NHS and the wider community;



Take responsibility for my own and continuous learning and development

#### **Data Protection**

Personal data is protected under the Data Protection Act (1999) and the post holder will ensure that it is securely held and that the requirements of the Act are followed. It is the responsibility of all staff whose jobs requires them to record information in Trust Computer systems (e. g RIO and ESR) to ensure that the data entered into these systems is of high data quality and that information is recorded correctly and in a timely manner. Failure to adhere to this requirement could be considered a disciplinary matter

# **Information Security and Confidentiality**

All employees are required to observe the strictest confidence with regard to any patient/client information that they may have access to, or accidentally gain knowledge of, in the course of their duties.

All employees are required to observe the strictest confidence regarding any information relating to the work of the Trust and its employees.

You are required not to disclose any confidential information either during or after your employment with the Trust, other than in accordance with the relevant professional codes.

All person identifiable information must be held in the strictest confidence and should be disclosed only to authorised people in accordance with NHS Confidentiality Guidelines [Caldicott] and the Data Protection Act 1998 unless explicit written consent has been given by the person identified, or where information sharing protocols exist.

Failure to comply with these regulations whilst in the employment of the Trust could result in action being taken under the Trust Disciplinary Policy and Procedure.

## **Equality and Diversity**

North East London NHS Foundation Trust (NELFT) is committed to the implementation of the Equality and Diversity at Workplace policy which ensures equal opportunities for all. NELFT is also committed to embracing diversity and eliminating discrimination in both its role as an employer and as a provider of services. It aims to create a culture that respects and values each other's differences, promotes dignity, equality and diversity and encourages individuals to develop and maximise their potential. The Trust will ensure that it provides equal and fairness for all, and not to discriminate on the grounds of gender, marital status, race/ethnicity, disability, sexual orientation, religion, transgender or gender reassignment status, age, marriage or civil partnership/same sex marriage, and because of you being pregnant or being on maternity/paternity leave. All staff are required to observe this policy in their behaviour to employees and patients/service users.

## **Key Performance Indicators (KPI)**

Each individual and service will be set KPIs and achievement against these will be regularly reviewed. Performance against individual and service KPI's will be routinely monitored by your manager.

## **Review of this Job Description**



This job description is intended as an outline of the general areas of activity and will be amended in the light of the changing needs of the organisation. To be reviewed in conjunction with the post holder.

# **Other Duties**

There may be a requirement to undertake other duties as may reasonably be required to support the Trust. These may be based at other Trust managed locations.

# **Person Specification**

|  | Essential | Desirable | Measurement      |
|--|-----------|-----------|------------------|
| Putting people first                     | ✓         |           | Application Form |
|  |           |           | Interview        |
|  |           |           | Assessment       |
| Prioritising quality                     | ✓         |           | Application Form |
|  |           |           | Interview        |
|  |           |           | Assessment       |
| Being progressive, innovative and        | ✓         |           | Application Form |
| continually improve                      |           |           | Interview        |
|  |           |           | Assessment       |
| Being professional and honest            | ✓         |           | Application Form |
|  |           |           | Interview        |
|  |           |           | Assessment       |
| Promoting what is possible,              | ✓         |           | Application Form |
| independence, opportunity and choice     |           |           | Interview        |
|  |           |           | Assessment       |
| Qualifications                           |           |           |                  |
| NVQ level 2 or equivalent standard of    | ✓         |           | Application Form |
| literacy and numeracy                    |           |           | Assessment       |
| Recognised Speech and Language           | ✓         |           | Application Form |
| Therapy Degree Qualification or          |           |           | Interview        |
| equivalent                               |           |           |                  |
| HCPC Licence to Practice                 | ✓         |           | Application Form |
|  |           |           | Interview        |
| Member of Royal College of Speech        |           | ✓         | Application Form |
| and Language Therapy                     |           |           | Interview        |
| Show active interest in CPD in line with | ✓         |           | Application Form |
| RCSLT guidelines                         |           |           | Interview        |
|  |           |           |                  |
| Self-motivated and remain updated        | ✓         |           | Application Form |
| with professional practice and new       |           |           | Interview        |
| research                                 |           |           |                  |
| Evidence of completion of specialist     |           |           |                  |
| short courses up to Master's degree or   |           |           |                  |
| equivalent                               |           |           |                  |
| Training to deliver the ADOS             |           | ✓         |                  |
| Experience                               |           |           |                  |
| Minimum of four years' experience with   | ✓         |           | Application Form |
| skills in assessment and management      |           |           | Interview        |
| of children with ASD                     |           |           | Assessment       |
| Working collaboratively with             | ✓         |           | Application Form |

| parents/carers and other professionals  |          |   | Interview                     |
|---|----------|---|-------------------------------|
| parents/carers and other professionals  |          |   | Assessment                    |
| Experience of working in a multi-       | 1        |   | Application Form              |
| agency and/or multi-disciplinary team   | ,        |   | Interview                     |
|   |          |   | Assessment                    |
| Working with clients who have a range   | 1        |   |                               |
| Working with clients who have a range   | •        |   | Application Form<br>Interview |
| of speech, language and                 |          |   |                               |
| communication needs                     |          |   | Assessment                    |
| Planning and delivery of training to    | _        |   | Application Form              |
| other professionals                     |          |   | Interview                     |
| Knowledge                               |          |   | A                             |
| Awareness of NHS Plan, NSF, clinical    | <b>Y</b> |   | Application Form              |
| governance priorities and changing      |          |   | Interview                     |
| service needs                           |          |   | Assessment                    |
| Awareness of Government policy and      | <b>~</b> |   | Application Form              |
| legislation and how this may affect     |          |   | Interview                     |
| service delivery                        |          |   | Assessment                    |
| Clinical knowledge of child             | ✓        |   | Application Form              |
| development and its application to      |          |   | Interview                     |
| speech and language therapy             |          |   | Assessment                    |
| Knowledge of assessment tools,          | ✓        |   | Application Form              |
| treatment techniques and therapeutic    |          |   | Interview                     |
| interventions                           |          |   | Assessment                    |
| Awareness of the roles of other         | ✓        |   | Application Form              |
| professionals                           |          |   | Interview                     |
| Awareness of standards of record        | ✓        |   | Application Form              |
| keeping                                 |          |   | Interview                     |
| Awareness of the principles of clinical |          | ✓ | Application Form              |
| governance/audit                        |          |   | Interview                     |
| Understanding of safeguarding           | ✓        |   | Application Form              |
|   |          |   | Interview                     |
| Skills                                  |          |   |                               |
| Basic awareness of IT and IT skills     | <b>✓</b> |   | Application Form              |
|   |          |   | Assessment                    |
| Demonstrate clear clinical reasoning    | <b>✓</b> |   | Application Form              |
| based on evidence based practice        |          |   | Interview                     |
|   |          |   | Assessment                    |
| Able to use own initiative              | ✓        |   | Application Form              |
|   |          |   | Interview                     |
| Able to organise and manage own         | ✓        |   | Application Form              |
| caseload                                |          |   | Interview                     |
|   |          |   | Assessment                    |
| Allocate duties and supervise therapy   | <u>√</u> |   | Application Form              |
| assistants                              |          |   | Interview                     |
| Good auditory discrimination skills and | ✓        |   | Application Form              |
| ability to transcribe speech            |          |   | Interview                     |
| phonetically                            |          |   | Assessment                    |
| Able to construct clear care plans for  | ✓        |   | Application Form              |
| complex cases including assessment      |          |   | Interview                     |
| for differential diagnosis, providing   |          |   | Assessment                    |
| therapy from a range of options based   |          |   |                               |
| • | 1        |   |                               |
| on analysis of information from         |          |   |                               |

| assessment, theoretical knowledge and clinical benchmarking to make highly specialist clinical decisions   |          |   |
|--|----------|---|
| Excellent interpersonal skills including observation, listening and empathy ensuring that effective communication is achieved to persuade and motivate participation in therapeutic activities | <b>√</b> | Application Form<br>Interview<br>Assessment |
| Negotiation, problem solving concentration, analytical and reflection skills   | ✓        | Application Form Interview Assessment       |
| Written and verbal presentation skills   | <b>✓</b> | Application Form Interview                  |
| Present information in clear and logical manner  | <b>✓</b> | Application Form Interview                  |
| Ability to be a good team member   | ✓        | Application Form Interview                  |
| Other  |          |   |
| Able to travel efficiently throughout the area   | ✓        | Application Form Interview                  |