

Person Specification

Job Title: Sustainability Engagement Officer

Department: Strategic Estate Development & Sustainable Health



North Bristol
NHS Trust

Criteria	Where Found (Application Form, Interview References)	Essential	Desirable
Education/Training/Qualifications			
Educated to degree standard in relevant field or must be able to demonstrate the equivalent level of knowledge gained through experience (typically 5 years)	AF	E	
Sound understanding of best practice across all areas of sustainability	AF	E	
Demonstrable commitment to continuing personal and professional development	AF	E	
Work Experience			
Experience and passion for creating a positive customer experience and experience of working in a customer service environment	AF I	E	
Experience of dealing with and coordinating multiple stakeholders	AF I	E	
Experience of a wide range of engagement and communication methods including report-writing, digital communication and face-to-face to a wide range of audiences	AF I	E	
Experience of delivering behaviour change projects	AF I	E	
Previous NHS experience or similar large organisation	AF I		D
Knowledge/Skills/Abilities			
Excellent and well-developed communication, negotiation, motivation & persuasion skills and able to work proactively and cooperatively with people at all levels and across organisations	AF I	E	



Able to build effective working relationships within teams and across organisations	I	E	
Presentation skills across a range of different media and approaches (e.g. written, verbal, displays, digitally)	AF I	E	
Competent in the use of IT packages (Word, Excel, PowerPoint and MS Teams). Familiarity with online tools for design, organisation and networking	AF I	E	
Able to analyse complex information making appropriate recommendations	AF I	E	
Creative and innovative thinker and problem-solver that can formulate ideas and appropriately execute them	AF I	E	
Demonstrable organisational skills including prioritisation and time management	AF I	E	
Personal Qualities/Special Circumstances			
Self-motivated with a demonstrated ability and confidence to work on own initiative. Good team player	AF I R	E	
Able to demonstrate a strong commitment to equal opportunities and fair access	AF I	E	
Multi-tasking and management of competing priorities. Able to work quickly, accurately and to multiple deadlines	AF I R	E	
Positive outlook and an ability to turn resistance into positive action	AF I	E	
Passionate about sustainability in healthcare	AF I	E	
Motivated by helping patients, staff and the local community	AF I	E	
Ability and confidence to challenge current working practices	I	E	