Person Specification

THE

Post title: Therapy Higher Clinical Support Worker Band 3

Partnering Ambitious Caring Trusted

NHS
The Shrewsbury and Telford Hospital
NHS Trust

	Essential	Desirable
1. General educational qualifications	• Numeracy and Literacy Grade 9-4 • Evidence of knowledge and skills sufficient to demonstrate the ability and willingness to study and work at a level equivalent to NVQ level 3	
2. Professional/technical qualifications	• NVQ 3 in Health (Allied Health Profession Support – Physiotherapy and Occupational Therapy) or an exercise qualification or be prepared to commence one	
3. Work experience	• Previous work experience within Therapy environment or rehabilitation	
4. Knowledge	• Knowledge of therapy intervention acquired through training or experience within a healthcare setting to NVQ 3 or equivalent. • Knowledge of the role and boundaries of a higher support worker	

5. Skills	• Ability to work independently to an agreed protocol / treatment programmes following discussion with a qualified therapist • To give consistent and accurate feedback • To demonstrate organisation skills and the ability to manage delegated workload • Interact appropriately with patients, developing rapport with patients, carers and staff • Safe moving and handling skills • Good interpersonal skills • Good communication skills both verbal and written • Flexible in working practice • Able to make accurate and legible entries into patient and therapy notes • Ability to learn through experience and receive feedback to others • To demonstrate a positive attitude to working with people of all ages • To demonstrate empathy with Clients and carers • To display coping strategies for dealing with individual who have barriers to understanding or exhibit challenging behaviour • On-going commitment to personal development and receive training	

6. Other requirements not covered	• Able to meet travel requirements of the post • Able to work at all Trust sites • Flexible working across 7 days when required by profession	

Person Specification sign-off

Manager
Name:..
Position:…………………………………………………………………………………….
Signature: ....
Date: ....