

Maternity Support Worker
Labour Suite/Antenatal Ward/Postnatal Ward

Band: 2

Criteria	Essential	Desirable	Stage Measured at A – application I – Interview T – Test
Commitment to Trust Values and Behaviours	Must be able to demonstrate behaviours consistent with the Trust's "We are here for you" behavioural standards		Interview

Training & Qualifications	<ul style="list-style-type: none"> • NVQ 2/3 or equivalent in health and social care • Numeracy and Literacy • Computer literacy, confident with ICT 		A + I
Experience		<ul style="list-style-type: none"> • Previous experience in an outpatient setting • Previous experience in working in maternity services. • Previous experience in health or care setting. 	A + I
Communication and relationship skills	<ul style="list-style-type: none"> • Communicate effectively • Team working • Demonstrate clear and effective written and verbal communication skills. • Good telephone skills • Can demonstrate the ability to work alongside colleagues in a mutually supportive fashion. • Ability to pass on information accurately to registered staff • Able to build and hold a rapport with service users • Caring • Positive enthusiastic and motivate 		A + I

Analytical and Judgement skills	<ul style="list-style-type: none"> • Able to care for individuals and refer to senior staff • Able to take clear instructions and escalate to senior staff if needed. 		A + I
Planning and organisation skills	<ul style="list-style-type: none"> • Demonstrate effective time management skills • Adaptable to different situations • Able to prioritise own workload • Work as a team 		A + I
Physical skills	<ul style="list-style-type: none"> • Needs to have manual dexterity 		A + I
Other requirements specific to the role (e.g. be able to drive or work shifts)	<ul style="list-style-type: none"> • This post is full/part time hours • Shifts cover a 24/7 service 		A + I