



PERSON SPECIFICATION

Job Title: Heart Assessment Team Administrator

	Essential	Desirable	Measured By
Qualifications	Possess or be willing to undertake NVQ level 2 and 3 in Business Administration To be familiar with audio/digital dictation Administration experience 4 GCSE (Grade 9-4 or C and above) or equivalent.	Qualification in word processing / IT skills	Application form / interview
Knowledge, Behaviours and Experience	An understanding of the requirements of the role Ability to work well independently and within a multi-disciplinary team Demonstrate effective time management skills Ability to maintain a professional attitude at all times Desire to learn	Knowledge of the hospital administration system Database Management	Application form / interview
Skills	Evidence of effective verbal face to face/telephone/non-verbal. Written communication skills Basic Computer Skills		Application form / interview
Specific job requirements	Ability to prioritise and manage own workload to meet service demands Awareness of own limitations Ability to work under pressure and meet workload demands	If working across site need to be able to commute between sites independently	Application form / interview