The Shrewsbury and Telford Hospital NHS Trust

SPECIALTY DOCTOR IN NEONATOLOGY INFORMATION FOR CANDIDATES



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ABOUT THE TRUST

The Shrewsbury and Telford Hospital NHS Trust (SaTH) is the main provider of acute hospital services for around half a million people in Shropshire, Telford & Wrekin and mid Wales.

Encompassing some of the most picturesque parts of England and Wales, the Trust's catchment stretches from the Cambrian Mountains in the west, to Newport and the fringes of the Black Country in the east. The main towns include: Bridgnorth, Ludlow, Market Drayton, Oswestry, Shrewsbury and Whitchurch (in Shropshire); Newport, Telford and Wellington (in Telford & Wrekin);and Newtown and Welshpool (in Powys) – all beautiful and unique.

Our main service locations are the Princess Royal Hospital (PRH) in Telford and the Royal Shrewsbury Hospital (RSH) in Shrewsbury which are located 20 minutes' drive apart. Together they provide 99% of our activity. Both hospitals provide a wide range d acute hospital services including accident & emergency, outpatients, diagnostics, inpatient medical care and critical care.

We also provide services such as consultant-led outreach clinics at the Wrekin Community Clinic, Telford, the Robert Jones and Agnes Hunt Orthopaedic Hospital, Gobowen and the Bridgnorth, Ludlow and Whitchurch Community Hospitals.

We employ almost 6,000 staff, and hundreds of staff and students from other organisations also work in our hospitals. We benefit from around 1,000 wonderful volunteers, and our main charitable partners are the League of Friends at the Royal Shrewsbury Hospital, Friends of the Princess Royal Hospital, and the Lingen DaviesCancer Appeal which is based at the Royal Shrewsbury Hospital.

We are committed to providing the best possible diagnostic facilities and high-quality clinical care in a clean, supportive environment where patients are treated effectively with respect and dignity.

The Shrewsbury and Telford Hospital NHS Trust continues to work with our partners in health and social care in Shropshire, Telford and Wrekin and mid Wales to develop patient-focused services that meet the needs of our communities.

Plans have been given the go ahead to transform local hospital services for the half a million residents of Shropshire, Telford & Wrekin and mid Wales to make sure two vibrant hospitals and the wide range of services they provide for people locally are kept in the county. This landmark decision will result in better care for patients, secure the £312m on offer from HM Treasury and develop both hospital sites to deliver state of the art facilities in which staff will be proud to work and patients will choose to be treated. The Trust is looking to expand the Consultant numbers in the Emergency Departments to ensure that a high quality and <u>Consultant led service is continued</u> to be delivered with increasing attendances.

Shropshire Women and Children's Centre

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MAIN DUTIES & RESPONSIBILITIES

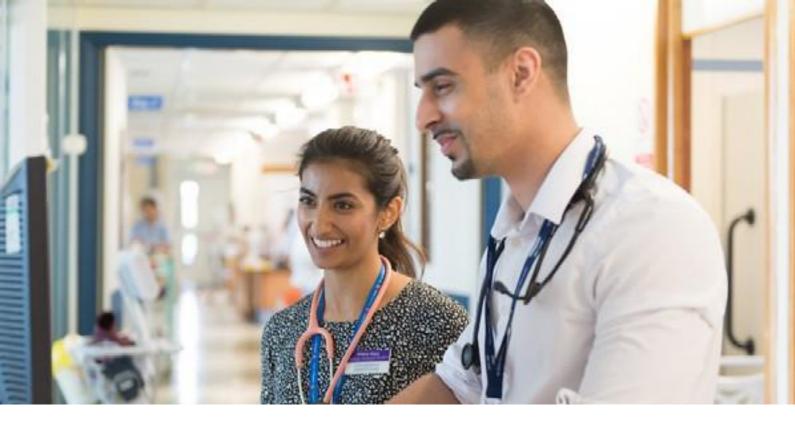
Clinical

- Acute General Neonatal ED Cover.
- General Neonatal Outpatient Clinics, seeing new and follow-up patients.
- General ward duties, including patient reviews and day to day assistance with management of the ward.
- Provision of opinion and support as required by the A&E department.
- Support for critically ill or injured babies.
- 1 in 6 weekend cover split between support for the RSH ED department and the PRH in-patient unit.
- To develop enhanced clinical skills, especially in the assessment and management of acutely ill patients.
- To have excellent team-working skills with the abilities and professional attitude to work well in a multi-professional team.
- To deliver clinical and quality targets agreed both nationally and locally with clinical teams and commissioners.
- To follow patients throughout their clinical pathways.

Organisational

- To work with local managers and professional colleagues in the employing Trust in the efficient running of the service.
- To be subject to the provisions of the Terms and Conditions of Service, be required to observe the Trust's agreed policies and procedures, drawn up in consultation with the profession on clinical matters and to follow the local and national employment and personnel policies and procedures.
- To participate in the Continuous Professional Development and the Trust's appraisal scheme.
- To be aware of the responsibility of all employees to maintain a safe and healthy environment for patients, visitors and staff and attend all relevant health and safety training.
- Ensure that all Trust-wide standards are maintained to improve the quality of total care to all who come into contact with services provided by Shrewsbury and Telford hospital NHS Trust.

This job description is not intended to be exhaustive. The post holder will be expected to carry out any reasonable duties requested of them, appropriate to the grade and role of the post. Duties and responsibilities may vary from time to time in light of changing circumstances and in consultation with the post holder.



JOB DESCRIPTION

Job Title:	Specialty Doctor in Neonatology
Grade:	Specialty Doctor
Division:	Women's and Children
Responsible to:	Divisional Medical Director
Professionally Accountable to:	Medical Director
Hours:	10 Programmed Activities
Duration:	Permanent
Salary:	£50,373 - £78,759 [MC75] per annum

Job Summary

An exciting opportunity has arisen for a specialty doctor to join our established medical team within the Women's and Children centre based at The Princess Royal Hospital. The post would initially attract 10 PAs with the possibility to an additional 2 PAs after appointment. Our vision is for the highest quality care, to provide an environment in which all staff, and in particular trainees, are supported and thrive, with greater delivery of care by Consultants in line with RCPCH recommendations.

THE POST

The Department

All Paediatric and Neonatal Inpatient services are delivered from a single large site based at the Princess Royal Hospital in a purpose-built state-of-the-art Women and Children's Centre. The new facilities include:

- A new 36 bed children's ward
- Dedicated Oncology and High-Dependency Care 3-bedded Units within the ward
- Independently staffed 8-bedded Children's Assessment Units at the Princess Royal Hospital 24/7
- A 6 bedded Paediatric Medical Day case Unit at the Royal Shrewsbury Hospital.
- A new Neonatal Unit, designated as a Level 2 / Local NNU
- New Children's Outpatient Centres at both Hospitals.
- Co-location with the new Labour Suite, Maternity Operating Theatres and Obstetric Wards

With vastly improved estate and facilities comes staff expansion. There is already separation of rotas at junior tier (24/7) and middle-tier (09:00-17:00hrs Mon-Fri) for paediatric and neonatal services. There is separation of the Consultant tier 24/7, and the middle tier 09:00-23:00hrs 24/7. This post aims to complete tier 2 separation.

The Children's Ward

A total of 36 beds, with 18 accommodated in 2 or 4 bedded bays, and 16 in cubicles, each with en-suite accommodation. The ward has a dedicated 3-bed Oncology Unit that has its own parent accommodation, Treatment Rooms and office accommodation, and delivers the highest quality of care as a Level 3 Paediatric Oncology Shared Care Unit. 3 beds are dedicated, and staffed, for High-Dependency Care. CPAP and High Flow Oxygen facilities are in use already in county, and the new unit sees expansion of this, along with the potential to further develop HDU care provision for the West Midlands.

The Ward's resuscitation room allows for initiation of PICU support, including ventilation, and there are wellestablished links with the Regions PICU centres at Stoke and Birmingham and with the immensely supportive and efficient Regional Transport and PICU advice service (KIDS) based at the Birmingham Children's Hospital.

This large ward is ideally located, being adjacent to the Princes Royal Hospital Children's Out-Patient facility, Neonatology, Radiology, A&E, and the new Children's Assessment Unit.

There are currently in excess of 6,000 admissions per annum to the two Children's Wards, with a further 6,000+ attendances at the Children's Assessment Units

The PRH Children's Assessment Unit

Separately staffed and open 24/7 this new facility has 8 beds, with 4 as en-suite cubicles, and a separate Treatment Room for practical procedures. Length of stay is already little over 24 hours for children in Shropshire, and the CAUs are expected to further facilitate earlier discharge home and ward admission avoidance.

The RSH Paediatric Medical Day Case Unit

Reconfiguration has ensured that cost effective services are provided with an emphasis of quality and flow of care. The Paediatric Medical Day Unit at the Royal Shrewsbury Hospital is a 6-bedded unit.

The unit is staffed by highly experienced Advanced Paediatric Nurse Practitioners on a Tuesday and Thursday and by the current Associate Specialists on a Monday, Wednesday and Friday. This post would partly support this role and enable semi-elective reviews on alternate days.

Comprehensive care pathways have been developed to manage the admission of ill or injured children, whether they present to the Royal Shrewsbury Hospital or Princess Royal Hospital.

The Paediatric team at RSH is expected to play a role in supporting the Royal Shrewsbury Hospital A&E Department, which is also the designated Trauma Unit for the County. This support is available from 9am to 7

pm 5 days/week and between 12pm and 10pm on a Saturday and Sunday. There is non-resident consultant cover dedicated to support the CAU & A&E in RSH.

Children's Outpatients

At both the Royal Shrewsbury Hospital and Princess Royal Hospital there are new, enhanced out-patient facilities. Each also contain its own treatment room, clean and dirty utility and administration areas, allowing greater delivery of care away from the in-patient unit.

Children's general paediatric out-patient clinics are also delivered in the excellent facilities provided by a number of the local Community Hospitals (in Whitchurch, Ludlow, Bridgnorth, Welshpool and Newtown) and in the specialist Robert Jones and Agnes Hunt Orthopaedic Hospital, Oswestry.

There is comprehensive provision of specialist services in the out-patients, including:

A. Visiting Tertiary Specialists: Cardiology, Nephrology, Urology, Surgery, Endocrinology, Cystic Fibrosis, Oncology & Haematology, and Genetics.

B. In-County Specialist Clinics: Gastroenterology, UTI/Renal, Cardiology, Allergy, Respiratory, Cystic Fibrosis, Rheumatology, Diabetes, Endocrinology, Oncology & Haematology, Metabolic, Epilepsy and Neurology.

The Departments Medical Staff

There are a total of 15 General Paediatric Consultants (14 on acute rota), with an additional 2 split posts with neonatology. The Paediatric Consultants are as follows:

Name	Job Role/Specialist Area
Dr Alison Belfitt	Consultant Neonatal Paediatrician, Special interest in Simulation and Family Integrated Care, RCPCH Tutor (Neonates)
Dr Patricia Cowley	Consultant Neonatalologist, Special interest in education and nutrition, Keele Deputy Dean, Clinical Director for Neonates
Dr Sagarika Ray	Consultant Neonatologist, Special interest in Neurodevelopmental follow- up
Dr Sanjeev Deshpande	Consultant Neonatologist, Special interest in Paediatric Metabolic Disorders & BPD
Dr Jennifer Brindley	Consultant Neonatal Paediatrician, Special interest in Simulation and Neonatal Resuscitation
Vacant post Consultant Neonatologist	Consultant Neonatologist

Tier 2/Senior Medical Support

9 ST4+ (3 General Paediatrics, 3 Neonatal and 4 community posts)

1 Associate Specialists

Tier 1 Paediatrics

2 Foundation Year 1 12-14 / GPVTS ST / Paediatric ST1-3 8 Advanced Paediatric Nurse Practitioners (APNPs)

Neonatology

1 Foundation Year 2

3 Paediatric ST1-3

7 Advanced Neonatal Nurse Practitioners (ANNPs)

Job Plan

A formal job plan will be agreed between the successful candidate and their Clinical Director and consultant colleagues, on behalf of the Medical Director within 3 months of starting in post. A full-time job plan is based on a 10 PA working week. The job plan will be reviewed annually and is a prospective agreement that sets out the doctor's duties, responsibilities, and objectives for the coming year. It covers all aspects of a doctor's professional practice including clinical work, teaching, research, education and managerial responsibilities. It will provide a clear schedule of commitments, both internal and external and will include personal objectives, detailing links to wider service improvements and trust strategic priorities.

For a full-time contract, the job plan will be divided on average per week (pro-rata for a part time post) as:

- 8.5 Programmed Activities (PAs) of Direct Clinical Care includes clinical activity, clinically related activity and predictable and unpredictable emergency work.
- 1.5 Supporting Professional Activities (SPAs) includes CPD, audit, teaching and research.

The allocation of PAs is reviewed and may be subject to adjustment when a further diary exercise is undertaken or if the service demands a review of the team job plan.

Any applicant who is unable, for personal reasons, to work full-time will be eligible to be considered for the post. If such a person is appointed, modification of the job content will be discussed on a personal basis with the Trust in consultation with other consultant colleagues.

Rota Duties

This is an ideal post in which to further develop skills as an acute paediatrician/neonatologist. The successful applicant will also be encouraged to develop interest and expertise in a paediatric sub-speciality offered within the Care Group. Annual appraisal will ensure that CPD activities are appropriately targeted for this, and the Division supports applicants wishing to pursue further post-graduate qualifications e.g. M.Sc. All post holders will have a Consultant Supervisor for support as required, in addition to the annual appraisal interviews. The post provides the equivalent of 1.5 SPA's each week. The post holder will be expected to participate in county-wide audit and CPD meetings. The post holder will be actively engaged with personal clinical audit and evidence-based medicine projects, and to support this activity within the Division.

Timetable

This timetable is indicative only and the formal job plan will be agreed between the successful applicant and their clinical director within 3 months of starting in post.

	AM	PM	
Monday	N/A	Night Shift	
Tuesday	General Clinic	Specialty Clinic	
Wednesday	Resident Neonatal/Postnatal Shift (mon/wed)	Day Support-Variable times	
Thursday	N/A	Resident Neonatal/Postnatal Shift (tues/thurs)	
Friday	N/A	N/A	
Saturday	On call	On call	
Sunday	N/A	ED Support	

Annual Leave

Doctors upon first appointment to the Specialty Doctor grade shall be entitled to annual leave at the rate of 27 days a year.

Doctors who have completed a minimum of two years' service in the Specialty Doctor grade and/or in equivalent grades or who had an entitlement to 32 days of annual leave a year or more in their immediately previous appointments shall be entitled to annual leave at the rate of 32 days per year.

Doctors who have completed a minimum of seven years' service in the Specialty Doctor grade and/or equivalent grades shall receive an additional day of annual leave and shall be entitled to annual leave at the rate of 33 days per year.

Study Leave

Study leave includes but is not restricted to participation in:

- Study, usually but not exclusively or necessarily on a course or programme
- Research
- Teaching
- Examining or taking examinations
- Visiting clinics and attending professional conferences
- Training

The appointee will be entitled to 30 days of Study Leave across a 3 year fixed period.

Research

It is usual for the Trust to be participating in many research projects at any time. Every effort would be made to accommodate a particular research interest you may have, particularly if trainee members of the Department could be incorporated in the methodological and practical stages.

Audit

Great importance is placed upon audit within the Shrewsbury and Telford Hospital NHS Trust and you will be expected to contribute to this as part of your role; the Trust has a fully staffedAudit Department at both Hospitals with extremely well-organised teams.

Appraisal, Revalidation and Mentorship

- The Trust has the required arrangements in place, to ensure that all Doctors have an annual appraisal with a trained appraiser and supports all Doctors going through the revalidation process.
- We will require you to register SaTH as your designated body via the GMC to ensure that you are set up on the Equiniti revalidation system; we will complete this as soon as possible upon your commencement with the Trust.
- The Trust also supports the requirements for continuing professional development and is committed to providing time and financial support for these activities.

Accommodation

The Trust offers single residential accommodation for medical staff depending on availability. The Trust only provides single accommodation so private rental would need to be arranged forfamily accommodation.

Other Facilities

There is an active Doctors Mess run by the Junior Doctors Mess Committee which organisesocial events, parties, outings etc. There are on-site fitness centres (a membership fee is payable) available to all members of staff.

Staff Benefits

There are a number of staff benefits schemes which attract tax reductions if joined. This includes a discount on the staff car parking charge, staff gym membership, on-site crèche/childcare provision and access to NHS Discounts schemes.

Health & Safety

As an employee of the Trust you have a responsibility to:

- take reasonable care of your own Health and Safety and that of any other personwho may be affected by your acts or omissions at work; and ensuring a COVID secure workplace for the team.
- co-operate with the Trust in ensuring that statutory regulations, codes of practice, local policies and departmental health and safety rules are adhered to; and
- not intentionally or recklessly interfere with or misuse anything provided in theinterests of health and safety.

Infection Prevention and Control

The prevention and management of acquired infection is a key priority for the Trust. Any breachof infection control policies is a serious matter which may result in disciplinary action. As an employee of the Trust you have a responsibility to:

- ensure that your work methods are compliant with the Trust's agreed policies and procedures and do not endanger other people or yourself; and
- be aware of infection prevention and control policies, practices and guidelines appropriate for your duties and you must follow these at all times to maintain a safeenvironment for patients, visitors and staff; and
- maintain an up to date knowledge of infection prevention and control, policies, practices and procedures through attendance at annual mandatory updates andongoing continuing professional development; and
- challenge poor infection prevention and control practices of others and to reportany breaches, using appropriate Trust mechanisms (e.g. incident reporting policy).

Information Governance

The Trust is committed to compliance with Information Governance standards to ensure that allinformation is handled legally, securely, efficiently and effectively. You are required to comply with the Trust's Information Governance policies and standards. Failure to do so may result in action being taken in accordance with the Trust's Disciplinary Procedure.

- Confidentiality and Security Your attention is drawn to the confidential nature of information collected within the NHS. Whilst you are employed by the Trust you will come into contact with confidential information and data relating to the work of the Trust, its patients or employees. You are bound by your conditions of service to respect the confidentiality of any information you may come into contact with which identifies patients, employees or other Trust personnel, or business information of the Trust. You also have a duty to ensure that all confidential information is held securely at all times, both on and off site.
- Disclosure of Information The unauthorised use or disclosure of information relating to the Trust's activities or affairs, the treatment of patients or the personal details of an employee, will normally be considered a serious disciplinary offence which could result in dismissal. Upon leaving the Trust's employment and at any time thereafter you must not take advantage of or disclose confidential information that you learnt in the course of your employment. Unauthorised disclosure of any of this information may be deemed as a criminal offence. If you are found to have permitted the unauthorised disclosure of any such information, you and the Trust may face legal action.
- Information Quality and Records Management You must ensure that all information handled by you is accurate and kept up-to-date and you must comply with the Trust's recording, monitoring, validation and improvement schemes and processes.

Professional Standards and Performance Review

As an employee of the Trust you have a responsibility to:

- participate in statutory and mandatory training as appropriate for the post; and
- maintain consistently high personal and professional standards and act in accordance with the relevant professional code of conduct; and
- take responsibility for the maintenance and improvement of personal and professional competence and to encourage that of colleagues and subordinates; and
- participate in the Trust's appraisal processes including identifying performance standards for the post, personal objective setting and the creation of a personal development plan in line with the NHS Knowledge and Skills Framework outline for the post.

Safeguarding Children and Vulnerable Adults

We all have a personal and a professional responsibility within the Trust to identify and reportabuse. This may be known, suspected, witnessed or have raised concerns. Early recognition is vital to ensuring the patient is safeguarded; other people (children and vulnerable adults) may be at risk. The Trust's procedures must be implemented, working in partnership with the

relevant authorities. The Sharing of Information no matter how small is of prime importance insafeguarding children, young people and vulnerable adults.

As an employee of the Trust you have a responsibility to ensure that:

- you are familiar with and adhere to the Trust's Safeguarding Children procedures and guidelines.
- you attend safeguarding awareness training and undertake any additional training in relation to safeguarding relevant to your role.

Social Responsibility

The Trust is committed to behaving responsibly in the way we manage transport, procurement, our facilities, employment, skills and our engagement with the local community so that we canmake a positive contribution to society. As an employee of the Trust you have a responsibility to take measures to support our contribution and to reduce the environmental impact of our activities relating to energy and water usage, transport and waste.



PERSON SPECIFICATION

The following pages contain a description of the qualifications, skills, experience, knowledge and other attributes a candidate should ideallypossess to successfully perform this role.



QUALIFICATIONS

CRITERIA	ESSENTIAL	DESIRABLE
 MBBS or equivalent APLS (or equivalent) NLS Safeguarding training appropriate to role MRCPCH by exam or equivalent 	√ √ √	¥

ENTRY CRITERIA

CRITERIA	ESSENTIAL	DESIRABLE
 Have completed at least four years' full-time postgraduate training (or its equivalent gained on a part-time basis), in paediatrics/neonatology, or as a fixed term specialty trainee (or equivalent) or have equivalent experience and competencies 	✓	
 Competent to work without direct supervision Able to conduct practical procedures required of the post Experienced in making clinical decision independently and managing clinical risk 	\checkmark \checkmark	
 6 months neonatal experience at level III unit 		\checkmark

GENERIC CAPABILITIES FRAMEWORK

PROFESSIONAL VALUES & BEHAVIOURS

CRITERIA	ESSENTIAL	DESIRABLE
 Practises with the professional values and behaviours expected of all doctors as set out in GMC Good Medical Practice and the Generic Professional Capabilities Framework (or equivalent for dentists). 	\checkmark	
 Demonstrates the underpinning subject-specific competences i.e., knowledge, skills and behaviours relevant to the role setting and scope. 	<i>✓</i>	
 Clinically evaluates and manages a patient, formulating a prioritised differential diagnosis, initiating an appropriate management plan, and reviewing and adjusting this depending on the outcomes of treatment. 	✓	
 Critically reflects on own competence, understands own limits, and seeks help when required. 	\checkmark	
 Communicates effectively and able to share decision-making with patients, relatives and carers; treats patients as individuals, promoting a person-centred approach to their care, including self-management. 	\checkmark	
 Respects patients' dignity, ensures confidentiality and appropriate communication where potentially difficult or where barriers exist, e.g., using interpreters and making adjustments for patients with communication difficulties. 	~	
 Demonstrates key generic clinical skills around the areas of consent; ensuring humane interventions, prescribing medicines safely and using medical devices safely. 	~	
 Adheres to professional requirements, participating in annual appraisal and reviews of performance and progression. 	\checkmark	
 Awareness of legal responsibilities relevant to the role, such as around mental capacity and deprivation of liberty; data protection; equality and diversity. 	√	
 Applies basic principles of public health; including population health, promoting health and wellbeing, work, nutrition, exercise, vaccination and illness prevention, as relevant to their specialty. 	~	

LEADERSHIP & TEAM WORKING

CRITERIA	ESSENTIAL	DESIRABLE
 Awareness of their leadership responsibilities as a clinician and demonstrates appropriate leadership behaviour; managing situations that are unfamiliar, complex, or unpredictable and seeking to build collaboration with, and confidence in, others. 	√	

 Demonstrates understanding of a range of leadership principles, approaches and techniques so can adapt leadership behaviours to improve engagement and outcomes appreciates own leadership style and its impact on others. 	~	
 Develops effective relationships across teams and contributes to work and success of these teams – promotes and participates in both multidisciplinary and interprofessional team working. 	~	
 Critically reflects on decision-making processes and explains those decisions to others in an honest and transparent way. 	\checkmark	
 Demonstrates ability to challenge others, escalating concerns when necessary. 	\checkmark	
 Develops practice in response to changing population health need, engaging in horizon scanning for future developments. 	√	

PATIENT SAFETY & QUALITY IMPROVEMENT

CRITERIA	ESSENTIAL	DESIRABLE
 Takes prompt action where there is an issue with the safety or quality of patient care, raises and escalates concerns, through clinical governance systems, where necessary. Demonstrates understanding of the basic principles of audit, clinical risk management, evidence-based practice, patient safety and clinical quality improvement initiatives Applies basic human factors principles and practice at individual, team, organisation, and system levels. 	√ √ √	
 Collaborates with multidisciplinary and interprofessional teams to manage risk and issues across organisations and settings, with respect for and recognition of the roles of other health professionals. 	~	
Advocates for, and contributes to, organisational learning.	\checkmark	
 Reflects on personal behaviour and practice, responding to learning opportunities. 		

SAFEGUARDING VULNERABLE GROUPS

CRITERIA	ESSENTIAL	DESIRABLE
 Recognises and takes responsibility for safeguarding children, young people, and adults, using appropriate systems for identifying, sharing information, recording and raising concerns, obtaining advice and taking action. 	~	
 Applies appropriate equality and diversity legislation, 	\checkmark	

including disability discrimination requirements, in the context of patient care.			
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EDUCATION & TRAINING

CRITERIA	ESSENTIAL	DESIRABLE
 Critically assesses own learning needs and ensures a personal development plan reflects both clinical practice and relevant generic capabilities. 	\checkmark	
 Promotes and participates in individual and team learning; supporting the educational needs of individuals and teams for uni-professional, multidisciplinary and interprofessional learning. 	√	
 Identifies and creates safe and supportive working and learning environments. 	✓	
Takes part in patient education.	✓	

RESEARCH & SCHOLARSHIP

CRITERIA	ESSENTIAL	DESIRABLE
 Keeps up to date with current research and best practice in the individual's specific area of practice, through appropriate continuing professional development activities and their own independent study and reflection. 	~	
 Critically appraises and understands the relevance of the literature, conducting literature searches and reviews; disseminates best practice including from quality improvement projects. 	\checkmark	
 Communicates and interprets research evidence in a meaningful way for patients to support shared decision- making. 	✓	
 Works towards identifying the need for further research to strengthen the evidence base or where there are gaps in knowledge, networking with teams within and outside the organisation 	~	
Locates and uses clinical guidelines appropriately.	✓	

OUR VISION AND VALUES

The Shrewsbury and Telford Hospital NHS Trust is an organisation that strives to provide high quality, safe care for our patients in an environment which our staff are proud to work in

Our Vision:

"To provide excellent care for the communities we serve"

Our Values:



OUR VISION

We believe that by adhering to our Vision and working with our Values in mind we can behave in a way which will ensure the right results for the people that matter most – our patients and their families.

OUR VALUES

Our Trust Values provide a guide for our daily lives which we are all expected to uphold, both at work and when we are representing the Trust.

Our Values were developed by staff and our patients, so they represent what is important to us within theorganisation and the way we should all behave towards patients, carers, visitors, partners and each other.

You will see our Values throughout the Trust; they are not just words on a page, they represent what we are about here at SaTH. We want patients and their families to say that the care and service they receive from all of us is consistently high-quality, safe, effective and personalised, so the feelings behind the Valuesshouldn't come as a surprise to anyone working in the NHS.

The reason why it is important that they are clearly written down is so we all know what's expected, and none of us are surprised if we are asked to explain any unacceptable behaviour. Ultimately, if we follow ourValues, we will provide services that are better for our patients and better for each other.

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Partnering Ambitious Caring Trusted

Royal Shrewsbury Hospital

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Address: Royal Shrewsbury Hospital Mytton Oak Road Shrewsbury SY3 8XQ

Getting to Royal Shrewsbury Hospital

Princess Royal Hospital

Telephone: 01952 641222 Minicom: 01952 641222 Ext: 4955

> Address: Princess Royal Hospital Apley Castle Telford TF1 6TF

Getting to Princess Royal Hospital

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