

THE ATTRIBUTES OF A MENTAL HEALTH ACT MANAGER

Essential

1. A compassionate interest in people.
2. A willingness to learn about mental health problems and the legislative framework for the MHA 1983.
3. A commitment to attend hearings either on MS Teams or in person. Access to a computer is essential.
4. An ability to conduct hearings in an anti-discriminatory way.
5. A preparedness to talk to patients subject to the MHA 1983 as part of hearings.
6. An ability to apply and work within the law.
7. Ability to consider written information in reports or as verbal evidence, and question it rigorously and objectively
8. Objective and open-minded attitude
9. Ability to listen and communicate effectively with a wide variety of people
10. Ability to weigh up evidence and take a decisive view and to make difficult decisions
11. An ability to deal with emotional situations
12. Ability to work effectively with colleagues
13. A commitment to and respect for confidentiality
14. Commitment to attend initial training and then on-going training as required
15. Commitment to role-based development, review and appraisal.

Desirable

1. Experience of relating to people with mental health difficulties.

MENTAL HEALTH ACT MANAGER CODE OF CONDUCT

The trust expects all Mental Health Act Managers to adhere to this Code of Conduct and relevant Trust policies.

This includes:

Behaviour

- MHAMs are expected to be respectful to staff, patients, relatives, AHM colleagues and all persons they have contact with when carrying out the role.
- MHAMs are expected to be polite and courteous to all.
- MHAMs are expected to act in a professional manner.
- MHAMs are expected to be always non-confrontational.

Dress Code

- MHAMs are expected to be clean, tidy, smart and professional in appearance.

MHAMs are expected to dress in a manner that shows respect to those attending the hearing