

Job Description

Company name: AGH Solutions Ltd

Job title: Domestic Assistant

Job title	Domestic Assistant
Department/Section	Facilities – Domestic Services
Main purposes of job	<ol style="list-style-type: none"> 1. in line with National Standards of Cleanliness provide a safe, hygienic environment for patients and staff 2. To communicate effectively with patients, work colleagues and visitors throughout the process of delivery of the service and at all times respecting dignity and confidentiality.
Key tasks	<ol style="list-style-type: none"> 1. To carry out all designated cleaning duties in safe manner using only equipment and materials provided by the department. 2. Compliance with policies and procedures 3. Completion of mandatory training and relevant departmental training. 4. Uses own initiative when carrying out duties on wards and departments to ensure service is provided and standards are met.
Key results/objectives	<ol style="list-style-type: none"> 1. Completion of work records

2.	Work completed in line with schedules and timescales
3.	Target % as per NHS Framework for audit achieved
4.	Reports any adverse event to line manager and completes on line form
5.	Patient satisfaction surveys show no incidents \concerns regarding service
6.	No issues raised via PALS
Responsible for equipment	Ensuring the safe operation of all equipment and the reporting of faults to the line manager.
Reporting to...	Facilities Supervisor