

Person specification

Company name: AGH Solutions Ltd

Job title: Domestic Assistant

Criteria	Essential	Desirable
Qualifications	Willingness to complete mandatory training and any departmental training\qualification	<ul style="list-style-type: none"> • Customer service training\qualification • NVQ or bics in cleaning
Skills/competencies	<ul style="list-style-type: none"> • Ability to follow instructions both verbal and written • Communicates effectively • Ability to work effectively as part of a team • Able to use own initiative 	
Knowledge	<ul style="list-style-type: none"> • Understanding of Confidentiality • Demonstrates an understanding of Dignity and Respect • Understanding of Health and Safety 	<ul style="list-style-type: none"> • Knowledge of cleaning procedures. • Understanding of Information Governance
Experience Required	<ul style="list-style-type: none"> • Previous experience working with the public\ customers 	<ul style="list-style-type: none"> • Experience of working in the cleaning industry commercial\ healthcare etc. • Previous experience of working in a hospital\healthcare\care home environment
Special attributes	<ul style="list-style-type: none"> • Completion of work records • Working to schedules, procedures and deadlines 	
Personal qualities	<ul style="list-style-type: none"> • Motivation to provide a high standard of service • Flexibility to meet the needs of the service 	