



JOB DESCRIPTION / PROFILE

Job Title	Support Worker
Payband/Grade	Band 2
Directorate	Services for People with Learning Disabilities
Job Description Reference	PLD-2-SW

My job makes better lives by helping the people we support to live a happy and fulfilled life, by supporting them to develop positive relationships and to be an equal and valued member of their local community.

Job Overview

You will be part of a professional team supporting people with learning disabilities, autism, complex health needs in the services they access and their wider community. You will be working closely with relatives, carers, friends, advocates, colleagues, other professionals.

NHS Competency	Level
Communication	2
Personal and People Development	1
Health, Safety and Security	2
Service Improvement	1
Quality	1
Equality and Diversity	2
IT Skills	1
Statutory Requirements	
None	

Personal Competencies	
Interpersonal Sensitivity	1
Courage	1
Teamwork	1

Values	
Treat People Well	
Create Respectful Places	
Involve not Ignore	
Open, Inclusive and Accountable	

Qualifications required

Level 2 qualification in health or social care related topic (Desirable)
Driving licence suitable for the United Kingdom (Desirable in home settings, Essential in day services)

Experience required

Providing care or support to an individual, either paid or unpaid (Desirable).

Suitable for someone who have passion, drive and commitment to improve the lives of people with a learning disability.

[For a better life](#)

Key Responsibilities

- Support people using our services in line with their individual care plan to promote as much independence as possible
- To assist with all aspects of personal care (supporting continence needs, showering, bathing etc.) in accordance with individual's support needs.
- Participate in the ongoing monitoring of the health (mental and physical) and behaviour of people using the service.
- Reporting and recording all relevant information and reporting to senior staff any changes in the person.
- Act as a key-worker for named individuals within the service.
- To promote, support and deliver a range of activities within the service and in the wider community.
- To provide person centred support as identified within the care plan ensuring respect, privacy and dignity at all times.
- Help to maintain and develop relationships between individuals and their families, friends and significant others.
- Participate in and contribute to meetings.
- Involve people in the development of their own care and support packages.
- Ensure confidentiality in all matters relating to each person is maintained.
- To maintain the safety of people at all times, alerting senior staff to any identified risks whether perceived or actual.
- There is an amount of manual handling involved including assisting people with walking, sitting and other activities of daily living and by means of wheelchairs and mechanical aids within recommended guidelines.